



## Report of the Chair

### Corporate Services & Financial Resilience Service Transformation Committee – 25 July 2023

### Work Plan 2023-2024

Committee Meeting	Work Programme item	Expected output	Cabinet Member and Lead Officer
20 June 2023	<b>Policy Commitments:</b>  <b>Human Rights City</b>	Contribute to the HRC 2024+ action plan	Cllr Elliott King  Lee Wenham
25 July 2023	<b>Digital Transformation:</b> <b>Customer Customer Charter and Service Standards.</b>	Contribute to development of Customer Service standards and service design to ensure people can and do access our services digitally	Cllr Andrea Lewis  Lee Wenham & Sarah Lackenby
26 Sept 2023	<b>a) Coproduction:</b>  Next Steps  <b>b) Medium Term Financial Plan:</b>  Presentation of background paper as preparation for meeting in October	Contribute to the council's next steps in coproduction post the CoPro Lab project	Cllr Hayley Gwilym / Lee Wenham          Ben Smith
31 October 2023	<b>Medium Term Financial Plan:</b>	Contribute to the identification of potential savings in years 2-4 of the MTFP	Cllr Rob Stewart  Ben Smith

	Future Years' Savings Proposals (detail to be confirmed)		
12 December 2023/23 January 2023	<b>Workforce Transformation:</b>  Leadership and Management; and Learning and Development	Contribute to the development of new leadership behaviours and a new learning and development offer	Cllr David Hopkins  Rachael Davies
27 February 2024	<b>To be agreed later in the year</b>	TBC	TBC
23 April 2024	<b>Preparation of Annual Report</b>	Summary of activity and outcomes from 2023-24 work programme	Lee Wenham & Emily Davies